CORPORATE PROFILE

ISO 9001:2015

911

NINE ONE ONE GROUP

PEACE OF MIND

911
NINE ONE ONE GROUP
PEACE OF MIND
ISO 9001:2008 Certified

About us

We are an integrated security solutions provider, offering value – creating security solutions to our customers in the East African Region for over two decades since inception. Over the years we have grown to become a market leader in Vehicle Tracking Solutions (Car Track), Electronic Security & Screening Solutions, Emergency Response and Manned Guarding Services

Our experience in East Africa spanning over 25 years has bequeathed us the aptitude to develop innovative security and safety solutions benchmarked to global standards but customized to local needs to afford our customers Peace of Mind.

We have nurtured formidable industry partnerships, combined with ingrained continual improvement and innovations culture to guarantee superior customer experience and tangible service value propositions in our chosen markets.

Guarding Services

Fleet Management Solutions

Electronic Security Surveillance Solutions

Road Rescue Solutions

Sky Reponse Alarm System

Emergency Response Solutions

Our Mission

To provide quality, efficient and innovative security and safety solutions anchored on technology to our customers and their stakeholders

Our Vision

Lead in world–class, technology–driven security and safety solutions in Eastern Africa

Core Values

Professionalism: We manage our business based on sound knowledge, skill and experience while maintaining honesty, transparency and accountability in our team.

Customer Focus: We anticipate what our customers need and endeavor to surpass their expectations. We are responsive and committed in all our engagements with customers.

Creativity and innovation: We continuously nurture creativity and new ideas as the basis for creating new value for our customers as well as new/ improved products and services.

Collaborative team spirit: We work as team with unity of purpose, active participation, cooperation and sharing ideas and information.

Diversity: We are dedicated to building a team where every individual is recognized for their unique socio-cultural orientation and contributions.

Responsible citizenship: We nurture strong social responsibility; and strive to protect and preserve the environment in which we operate.

WE PROVIDE **MANNED GUARDING SERVICES** WITH A **DIFFERENCE**

With 25 plus years' operating experience in East Africa, our Manned Guarding Solutions are crafted to deliver high levels of integrity, commitment and memorable customer experience.

Our rigorous selection and vetting processes benchmarked to global best practices ensure we identify qualified and committed staff. Candidates undergo formal, examinable training sessions; guided by qualified Training Officers drawn from the disciplined forceswith years of exposure in commercial security operations; covering technical security and safety skills including rule of law, counter - terrorism measures; customer service; public relations, and the role of security in the success of our clients.

Guards are suitably kitted and groomed to portray a professional image that enhance our clients' business image.Recognizing human capital as our most valuable asset, employee welfare ranks top among our priorities, hence our deliberate investment in good compensation packages; personal and work – based insurance covers; staff welfare schemes and good working environment.

We draw mutually acceptable standard operating procedures, institute effective supervision and management oversight to assure quality service provision to our clients. This is augmented by regular client visits and periodic service review meetings to evaluate performance.

3500 Total Guards	**2340** Happy Clients
48 Awards	**07** Branches

Our Services

EMERGENCY RESPONSE SERVICES

We ensure fast response and assistance to our subscribed customers

We are the pioneers in the phone – based 911 type security/ safety emergency response services in Kenya, and have over the years strengthened our processes and capacity to respond to any emergency situation howsoever arising, including:

- Security Emergency Response
- Roadside Rescue Services
- Security Escort Services
- Accident Scene Management
- Medical Emergency Response

Our Emergency Response Fleet are strategically spread across the country to ensure fast response and assistance to our subscribed customers.

Our Services

ROAD RESCUE SERVICES

Road Rescue is an emergency support service offered to road users (individual or organization) in the event that your car is involved in a road accident or breaks down. Road Rescue service can be offered as a one off service to needy customers or through annual renewable membership upon payment of an agreed fee.

A Nine One One Group member will enjoy the following benefits:

Insurance Package (underwriters and intermediaries):

- 24 Hour Car Breakdown and Roadside assistance
- 24 Hour Post Accident Assistance
- 24 Hour Towing and Recovery
- Free Towing within Nairobi
- Discounted rates for Car Tracking and fleet management
- Discounted rates for the Emergency Security App

Corporate Package:

- 24 Hour Car Breakdown and Roadside assistance
- 24 Hour Post Accident Assistance
- 24 Hour Towing and Recovery
- Free towing within Nairobi
- Discounted rates for all Nine One One services

Individual Package:

- 24 Hour Car Breakdown and Roadside assistance
- 24 Hour Post Accident Assistance
- 24 Hour Towing and Recovery
- Discounted rates for the emergency response app
- Discounted rates on Car Tracking and fleet management service

Medical Rescue Package:

- 24 Hour Car Breakdown and Roadside assistance
- 24 Hour Post Accident Assistance
- 24 Hour Towing and Recovery
- Ground Medical Emergency Evacuation

On-call Towing & Recovery Package :

24 Hour Towing and Recovery

*terms & conditions apply

SCOPE OF ROAD RESCUE COVERAGE:

Services offered within greater Nairobi 35 KM from CBD. Services beyond the scope are offered at an additional cost of Ksh 250 per KM.

Our Services

CANINE DIVISION – SECURITY DOGS AND TRAINED HANDLERS

To strengthen security in high risk locations, we deploy highly trained Security Dogs guided by equally trained Handlers.

We breed and train Security Attack Dogs of Rottweiler breed and Sentry & Patrol Dogs of the popular German Shepherd breed. Our Canine team (Handlers and Dogs) undergo periodic re – training sessions conducted by our experienced Trainers at our owned facilities.

We have also nurtured partnerships with professional breeders to ensure any abrupt volume demands are met at short notice.

We specialize in;

- Sentry Dog Security
- Canine Mobile Patrols
- Event Security incorporating Trained Canines
- Dog & Handler Training

Our Services

SECURITY SCREENING EQUIPMENT

Threats posed by Improvised Explosive Devices (IEDs), Light Weapons, Poisonous Compounds and banned Narcotics have become both global and local requiring investment in appropriate detection technologies.

We developed partnerships with top technology manufacturers and are able to offer;

- Portable Metal Detectors
- Walk – through Metal Detectors
- X-Ray Screening/Baggage Scanners
- Non – Radioactive Based Narcotics and Explosive Detectors

Our Services

EXECUTIVE GUARDING; CLOSE BODY PROTECTION OFFICER & FRONT OFFICE STAFF

VIPs require niche security that is personalized, responsive and confident. We provide both Armed and Unarmed Close Body Protection Officers, Executive Drivers and Event Security Officers who serve the niche requirements of VIP customers.

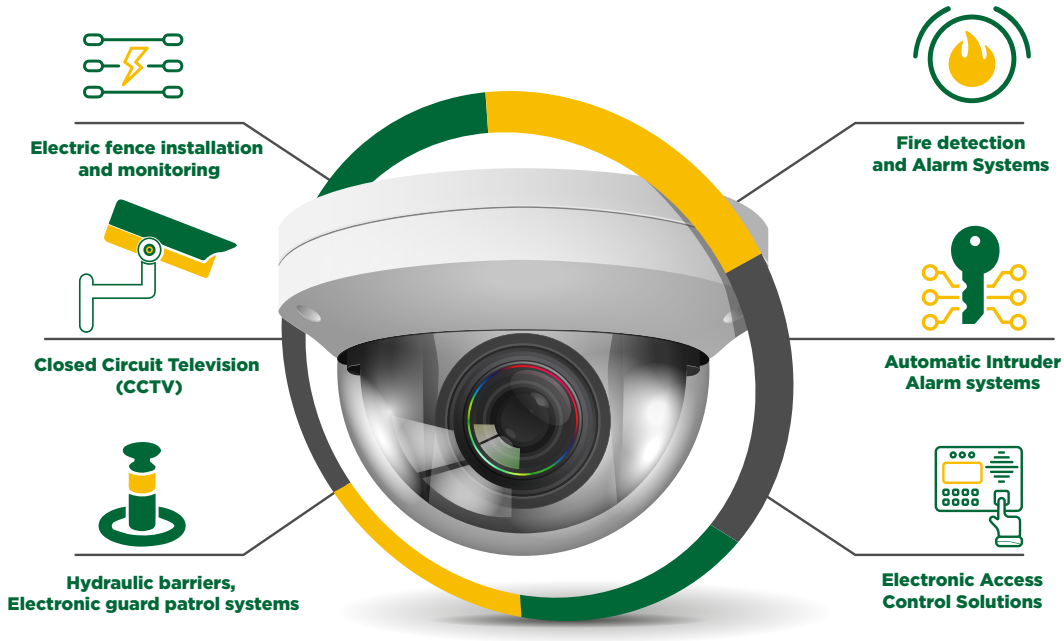
Our Executive Guards/ Front Office Services enhance the corporate face of our customers in offering first line public relations, product information and/or customer service in high client traffic organizations, hence affording the customer's staff ample time to give personalized service to their clients.

Our Services

ELECTRONIC SECURITY
SURVEILLANCE SOLUTIONS

Supported by a highly qualified and motivated technical team, we offer consultation and installation of electronic security and safety surveillance solutions that complement existing security systems. We continually research on the best technology solutions that ensure clients get the best value for their investments in:

- Electronic Access control Solutions
- Automatic intruder alarm systems
- Fire detection and Alarm Systems
- Electric fence installation and monitoring
- Hydraulic barriers, electronic guard patrol systems among others.
- Closed Circuit Television (CCTV) tailored to meet client's security needs.



Our Services

911 SECURITY APP

The 911 Security App

So as to offer security on the go, we have developed the 911 Security Mobile App that brings access to all our Emergency Response Services at the tip of our customers' fingers.

The Application, available on Google Play Store and Apple Store, turns customers mobile phones into discrete panic alarm systems with the added ability to accurately identify, locate, and track the position of persons in distress, thereby enabling quick response to situations such as;

- Security emergencies
- Medical emergencies
- Vehicle Breakdown and Roadside Support
- Accident Scene Management
- Car Tracking & Recovery
- Request for Security Escort services

The Solution features;

- An application (App) installed into a subscribed member's mobile phone
- Real time relaying of distress signals from the member to the 911 Group Communication Centre, with accurate geo–positioning and location coordinates
- Call to selected kin/contacts to alert them of the distress situation
- Security Updates localized to the location of the subscriber
- This platform is adequately supported by our expansive 911 Emergency Response Fleet, our tracking capability; and strong partnerships with Medical Evacuation partners that ensure quick and appropriate response to any distress situation.

Our Services

CAR TRACKING & FLEET MANAGEMENT SOLUTIONS

Our premier brand Car Track, is the pioneer in Stolen Vehicle Recovery and Fleet Tracking solutions in East and Central Africa; With over 25 operating years' experience and enduring technology partnerships, Car Track's Fleet Management systems guarantee clients comprehensive integrated customized service and support in managing fleet running costs, while also providing unequalled stolen vehicle recovery services and support in case of theft.

Car Track solutions include but are not limited to;

Stolen Vehicle Recovery Solutions

- Discreet 24/7/365 monitoring from the 911 Group Control Centers
- Dedicated recovery team, high powered fleet
- Cross – border tracking & recovery, close liaison with Interpol
- Over 95% recovery rate, high industry rating.

Satellite Tracking Solutions

- Web – based access from anywhere in the world
- Live streaming via satellite or GPRS Location, speed, direction
- Variable zoom, detailed mapping & aerial imagery
- Virtual fencing, sms alerts on entries & exits
- 1 – 500 vehicles support on single map

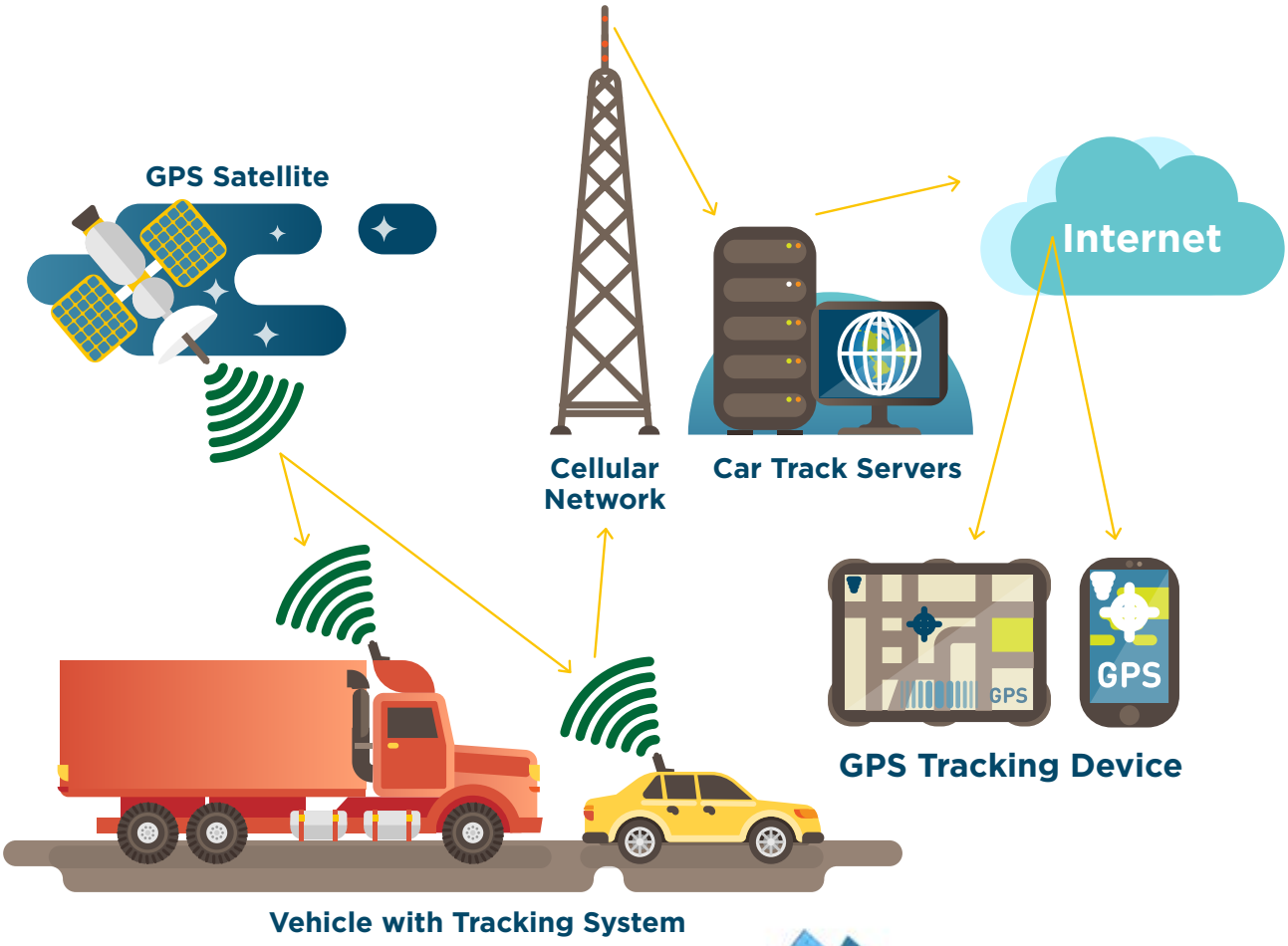
Fleet Management Solutions

- Fuel usage reports per vehicle
- Customized vehicle activity reports, user defined alerts
- 24/7 vehicle tracking & recovery services
- Driver behavior reporting real time, panic alert system
- Can be integrated with on – board CCTV

RFID Solutions

- Electronic Cargo Monitoring
- Container Yard Management
- Cold Chain Monitoring solutions
- Supply Chain Monitoring Services
- Real Time Personnel & Asset Locating Visibility system for optimizing productivity of assets.

911 GPS
TRACKING



Our Clients

STANDARD
GROUP
bringing your world to you.

REGENT

Kenya
Red Cross

CHRIST IS THE
ANSWER MINISTRIES
[CITAM]

ISUZU

PATH

CITIZEN
TELEVISION

NACADA
FOR A NATION FREE FROM ALCOHOL AND DRUG ABUSE

World Vision

access

Braeburn Schools
Summum Appeto

Testimonials

“Nine One One Group is our main provider of GPRS tracking of our fleet of Ambulances and pool of cars. Our relationship is long-standing & we have an excellent business relationship for over 5 years now.”

Kenya Red Cross

“Nine One One Group has provided our organization with excellent support in the fleet management department through real-time Tracking and stolen vehicle recovery. Their work has been a major factor in our fleet management cost & safety.”

ISUZU

“For the 10 years, we have found Nine One One Group to provide us with Quality services, successfully ensuring the services are executed very well. We have also found them to be reliable, efficient & organized in their service delivery.”

access

“The fleet management system has enabled us to keep track of our fleet operations and monitoring of vehicle locations effectively. The system offered is user-friendly comprehensive & has assisted the organization in managing our operational costs.”

PATH

Our Locations

MOMBASA BRANCH
MAKUPA ROUND ABOUT LUTHERAN CHURCH
TEL: 0786 911 042
BOX 85793, MOMBASA

NAKURU BRANCH
Stima Sacco, 1st Floor, Room 4
TEL: 0733 277 911
BOX 11-20100 NAKURU

KISUMU BRANCH
MILIMANI, ALONG GOT HUMA ROAD
TEL: 0725 628 086 / 0732 652 487
BOX 1336-40100, KISUMU

ELDORET BRANCH
ELDORET KAPSABET ROAD
OPPOSITE CATHOLIC UNIVERSITY
Tel: 0780 911 136
BOX 2660-30100, ELDORET

WATAMU BRANCH
JACARANDA ROAD
BLUE MAR-LADE SUPERMARKET
Tel: 0786 911 042
BOX 85793, MOMBASA

THIKA BRANCH
ALONG GARISSA ROAD, OPP
NATIONAL CEREALS & PRODUCE BOARD.
Tel: 100 354 911
Box 79448-00200, Nairobi

UGANDA BRANCH
TANK HILL ROAD, MUYENGA
BOX 20067
TEL: +256414510784/5,
KAMPALA, UGANDA.

We invest heavily in technology and skilled staff to secure our client's assets.

911

NINE ONE ONE GROUP

PEACE OF MIND

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